



TERMS OF SERVICE

POLICY DOCUMENT

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STATEMENT OF PROPRIETARY INFORMATION

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The information contained herein is subject to change without notice. Starblazer Media shall not be liable for technical or editorial errors or omissions contained herein. The master copy of this document is stored in electronic format and this document is uncontrolled once printed.

CHANGE HISTORY

Date	Version	Author	Nature of Change
24/03/2015	0.1	Nick Grebneff	First Draft
05/04/2015	1.0	Nick Grebneff	Finalised Version

EXECUTIVE SUMMARY

DEFINITIONS

1. Starblazer Media means Starblazer Media (ABN 71 935 265 640) of South Australia, Australia.
2. Synergy Wholesale means Synergy Wholesale Pty Ltd (ACN 165 245 901) of Victoria, Australia.
3. Service, Service(s) or Services means any products or services provided by Starblazer Media either for a fee or free of charge to the Customer as part of an agreement between the Customer and Starblazer Media whether verbal, written, electronic or otherwise. Such Services may include but are not limited to Web Design Services, Graphic Design Services, Domain Name Registration Services and Web Hosting Services.
4. Customer or Customers means the person, persons or other entity that has entered into an agreement whether verbal, written, electronic or otherwise for the provision of Services by Starblazer Media.
5. Primary Contact Email is an externally hosted Email address to be used for sending official communications from Starblazer Media. See the section on this below under Email.
6. Business Days means the calendar days Monday through to Friday, excluding public holidays that apply in the State of South Australia.

PURPOSE

The purpose of this policy is to outline the Terms & Conditions of Services provided by Starblazer Media. These rules are in place to protect the Starblazer Media and its Customers. Inappropriate use may expose Starblazer Media or its Customers to risks including virus attacks, compromise of network systems and services, and legal issues.

SCOPE

These terms apply to the use of Services provided by Starblazer Media such as Domain Name Registration, Web Hosting or Design Services.

This policy applies to:

- Customers of Starblazer Media
- Any representatives working on behalf of the Customer
- The business owner of Starblazer Media
- Any other workers operating on behalf of Starblazer Media, including all personnel affiliated with third parties
- All equipment that is owned or leased by Starblazer Media.

Any exception to this policy must be approved by the business owner of Starblazer Media.

AGREEMENT

As part of placing any order for Services on the Starblazer Media Website (www.starblazer-media.com.au) the Customer signifies that they accept the terms of this Terms of Service agreement, the Starblazer Media Acceptable Use Policy and the Starblazer Media Privacy Policy as well as any applicable Registrant Agreement that may apply to Domain Names they are seeking to have registered through Starblazer Media.

Should you have any questions about this agreement please contact Starblazer Media at admin@starblazer-media.com.au.

TERMS OF THIS AGREEMENT

LIMITATION OF LIABILITY

1. Starblazer Media shall not be liable to the Customer for harm caused by or related to Customer's Service or inability to utilise the Service unless caused by gross negligence or wilful misconduct.
2. Neither Starblazer Media nor the Customer shall be liable to the other for lost profits, direct or indirect, special or incidental, consequential or punitive, or damages of any kind whether or not they were known or should have been known.
3. Notwithstanding anything else in this agreement, the maximum aggregate liability of Starblazer Media, any of its employees, agents or affiliates, under any theory of law shall not exceed a payment in excess of the amount paid by the Customer for the Service in question for the six months prior to the occurrence of the event(s) giving rise to the claim.

GENERAL ASSURANCES & UNDERTAKINGS

GENERAL ASSURANCES & UNDERTAKINGS OF THE CUSTOMER

1. The Customer will ensure that any details supplied for the purpose of creating an account or registering for a Service with Starblazer Media, including but not limited to, first name, last name, address, telephone number and Primary Contact Email address is true and correct. Should any of these details change then Starblazer Media will be informed in writing via Email or through the Account section of the Starblazer Media website.
2. The Customer must ensure that any passwords or sensitive information that relate to the operation of their Service(s) are stored in a secure location.
3. The Customer must ensure that they retain the current and ongoing copyright for data supplied to Starblazer Media to use in design Service(s) or that the Customer stores in Web Hosting Services provided by Starblazer Media, or that they retain a current and ongoing license to use that data. Should any copyright or license expire for the use of such data, the Customer will take immediate action to remove the data from any Service(s) provided by Starblazer Media.
4. The Customer must ensure that they take all due care when uploading, downloading or transmitting data in relation to Starblazer Media's Service(s) to verify that the data is not corrupted or infected and will not present a threat to the integrity of any computer system. This Customer must perform computer virus scans and other tests as necessary using recognised scanning software that has been updated with all the latest updates.

5. The Customer agrees that they are solely responsible for dealing with any third party enquiries or complaints that relate to accessing any of the Customer's data or content that may or not be delivered through Services supplied by Starblazer Media. The Customer also agrees that they shall not refer any such enquiries or complaints to Starblazer Media.
6. The Customer must not rely on any oral or written information or advice provided by Starblazer Media or its agents, representatives or employees. Any such information or advice provided to the Customer, shall not create a warranty or in any way increase the scope of the warranties explicitly specified within this agreement.
7. Should the Customer suffer any loss of business, contracts, profits or anticipated savings or indeed any other indirect, consequential or economic loss whether related or unrelated to the Service(s) provided by Starblazer Media, the Customer agrees that Starblazer Media shall not in any event be liable for such loss.

GENERAL ASSURANCES & UNDERTAKINGS OF STARBLAZER MEDIA

1. Starblazer Media accepts liability for the supply of the Service to the Customer to the extent provided in this agreement.
2. Starblazer Media makes no assurances that:
 - 2.1. Service(s) covered under this agreement will be free from interruption or error
 - 2.2. Service(s) will meet your requirements, other than as specified in this agreement
 - 2.3. Service(s) provided through Starblazer Media will be exempt from interference from external sources such as:
 - Computer viruses, worms, or trojans
 - Hacking or cracking attempts
 - Denial of service attacks
 - Other parties gaining unauthorised access to the Customer's Service(s)
 - Other parties gaining unauthorised access to internal Starblazer Media systems which may contain the Customer's details
3. Starblazer Media does not make or give any express or implied warranties including, without limitation, the warranties of merchantability or fitness for a particular purpose, or arising from a course of dealing, usage or trade practice, with respect to any goods or services provided under or incidental to this agreement.

TERM (DURATION)

4. The Customer agrees to a month to month contract term for web hosting Services. The month to month contract for these Services shall be automatically renewed each and every month until such time as written cancellation is received by the Customer or ongoing payment by the Customer is terminated.
5. Monthly services are established as part, thereof, signifying the beginning of a new month demotes commitment till the end of that monthly period.
6. Other Services such as Domain Name registration & SSL have their own term specified by the product or Service listing on the Starblazer Media Website.
7. Custom Services such as Website or other design Services have a variable term as agreed between Starblazer Media & the Customer.

EMAIL

PRIMARY CONTACT EMAIL ADDRESS

1. The Email address field identified upon registration to the Starblazer Media Website shall be considered the Customer's Primary Contact Email address.
2. The Customer agrees to maintain their Primary Contact Email address as an externally hosted Email address on a service that is not provided by Starblazer Media.
3. The Customer's Primary Contact Email address shall be used for the purposes of receiving official notices from Starblazer Media regarding Services being provided to the Customer.
4. The Customer agrees to notify Starblazer Media in writing regarding any changes to the Customer's Primary Contact Email address and update the Email address field in their user registration details on the Starblazer Media Website. This can be accessed in the main menu under Services > Customer Login. Once logged in the amendments can be made under the Profile section.
5. The Customer agrees that Emails received by Starblazer Media from the Customer's Primary Contact Email address are considered to be fully authorised to represent the Customer. Starblazer Media may act on any requests made through such Emails without further confirmation or approval.

USE OF CUSTOMER EMAIL ADDRESSES BY STARBLAZER MEDIA

1. Starblazer Media currently does not issue any marketing or promotional Emails but this may change in the future. The Customer acknowledges that should such a change be made, the Customer's Primary Contact Email and other addresses may be used for these purposes and these Terms of Service will be updated.
2. Starblazer Media warrants that it shall not sell or trade any Customer Email addresses to any third party, in accordance with the Starblazer Media Privacy Policy.

SERVICE AVAILABILITY

1. Starblazer Media will endeavour to provide continuous availability of all Services to the Customer, however, The Customer agrees that Starblazer Media will not be liable for any service interruptions or down time.
2. The Customer agrees that regardless of any uptime guarantees provided by Starblazer Media's web hosting provider, Synergy Wholesale to Starblazer Media that Starblazer Media does not pass on or guarantee any uptime Service level to its Customers.
3. Scheduled maintenance will be performed at times which are deemed suitable by Starblazer Media's web hosting provider, Synergy Wholesale, such that there should be the least noticeable impact on the Customer. Should Starblazer Media be notified in advance of a significant outage (an outage greater than 30 minutes) by its web hosting provider, Synergy Wholesale, Starblazer Media will attempt to inform its Customer's of the details of the outage. The Customer agrees that due to the timing of such notifications it may not be possible for Starblazer Media to pass on such notifications.
4. Unscheduled maintenance will be performed at times by Starblazer Media's web hosting provider, Synergy Wholesale. Starblazer Media shall make reasonable attempts to inform its Customers of any such outages it is informed of by Starblazer Media's web hosting provider, Synergy Wholesale.

DOMAIN NAME REGISTRATION & RENEWAL

1. The Customer acknowledges that Starblazer Media is an authorised reseller of Domain Names with Synergy Wholesale.
2. Before purchasing any Domain Name registration Service from Starblazer Media, the Customer acknowledges that they have read and agreed to any and all applicable Registrant Agreement(s) (such as those set out by AUDA for Australian Domain Names which can be found at <http://www.auda.org.au/policies/current-policies>)
3. The Customer agrees that any Domain Name Service ordered through Starblazer Media is non-refundable once that order has been accepted and processed.
4. Starblazer Media does not warrant or guarantee that an order for Domain Name registration will be able to be fulfilled. Until such time as Starblazer Media provides notification that the ordered Domain Name has been fulfilled, the Customer should undertake no actions in relation to the ordered Domain Name.
5. The Customer agrees that Domain Name Registration and the ongoing use of the Domain Name are bound by the relevant naming authority's terms of service. The Customer is solely responsible for ensuring that they are aware of these terms and that they are adhered to at all times.
6. The Customer agrees that they shall make no claim against Starblazer Media in respect to any decision(s) made by a naming authority to refuse registration or renewal of a Domain Name.
7. The Customer acknowledges that Starblazer Media is not obligated to renew a Domain Name for the Customer. A Domain Name managed by Starblazer Media may not be renewed under the following circumstances:
 - 7.1. The Customer has not advised Starblazer Media in writing that they wish to renew their Domain Name Registration.
 - 7.2. Any required fee from Starblazer Media to renew the Domain Name Registration has not been paid in full.
 - 7.3. The Customer has any unpaid or unresolved fees owing to Starblazer Media that may or may not be unrelated to Domain Name Registration Services.
 - 7.4. Starblazer Media determines that the Customer is no longer eligible to maintain registration of the Domain Name.
 - 7.5. The Customer is in breach of the Starblazer Media Terms of Service, Starblazer Media Acceptable Use Policy or any applicable Registrant Agreement.
 - 7.6. Starblazer Media is no longer able or does not desire to act as the registrar for the Customer's Domain Name(s).

In these circumstances, Starblazer Media will not be held liable by the Customer for any loss or damages.

8. The Customer must ensure that all contact details, including but not limited to the Primary Contact Email, that are held by Starblazer Media in relation to the billing of Domain Names are kept up to date, as Starblazer Media will use these details to advise the Customer of any pending renewal or transfer requests.
9. The Customer agrees that Starblazer Media may contact the Customer after Service(s) have been terminated to advise of the renewal, transfer or termination of a Domain Name Registration that had been registered through Starblazer Media.

FEES & CREDIT

FEES FOR SERVICES

1. For fees that relate to Services that are billed on a monthly recurring basis such as Website Hosting Services, that monthly Service shall begin on the date of the initial order and apply until the same day of the next calendar month. The exact timetable of the next billing date shall be determined by PayPal. All Services billed on a monthly recurring basis are billed in advance and if the Customer chooses to terminate their Service, any unused portion of the current billing period is non-refundable.
2. Should 5 Business Days pass from the initial order and payment for a Service that is billed on a monthly recurring basis and Starblazer Media has not been able to establish the requested Service(s) then a partial refund for that month may be offered to the Customer provided that the delays were not in any part caused by the Customer.
3. Fees for Services that last for a year or more such as Domain Name Registration are non-recurring and non-refundable once they have been processed by Starblazer Media. The Customer must reorder these Services prior to expiry to ensure that the Service is renewed.
4. Fees for once-off Services such as SSL certificates or data backup and restoration Services are required to be paid in full prior to the provision of these Services and are non-refundable once they have been processed by Starblazer Media.
5. Fees for custom Services such as web or document design services are once off fees and are provided through quotation. Invoices for these services will be provided prior to handover of any deliverables of this Service. It is a requirement for handover of these deliverables that the quoted fees are paid for in full.

FEES FOR UPGRADES TO SERVICES

1. Upgraded Services can only be ordered on monthly recurring Services such as Web Hosting Services.
2. The changeover fee to upgrade a Service shall be a full month's payment of the new Service.
3. The Customer must order the Upgraded Service through the Starblazer Media Website (www.starblazer-media.com.au). The Customer must then terminate the recurring payments for the original Service. Thereafter the Service will be billed at the rate of the Upgraded Service on a recurring basis. The exact timetable of the next billing date shall be determined by PayPal.
4. The Service period for an Upgraded Service remains from the date of the initial order of the Service prior to any upgrades or downgrades and applies until the same day of the next calendar month.
5. An additional fee may be payable for upgrades where additional manual work must be performed by Starblazer Media to process the upgrade request. Any such additional fees shall be invoiced prior to commencing the activity. Should the Customer not wish to accept these fees then the upgrade request will be cancelled and any fees for activities not completed shall be refunded.

FEES FOR DOWNGRADES TO SERVICES

1. Downgrades Services can only be ordered on monthly recurring Services such as Web Hosting Services.
2. The changeover fee to downgrade a Service shall be a full month's payment of the original Service.
3. The Customer must order the Downgraded Service through the Starblazer Media Website (www.starblazer-media.com.au). The Customer must then terminate the recurring payments for the original Service. Thereafter the Service will be billed at the rate of the Downgraded Service on a recurring basis. The exact timetable of the next billing date shall be determined by PayPal.

4. The Service period for a Downgraded Service remains from the date of the initial order of the Service prior to any upgrades or downgrades and applies until the same day of the next calendar month.
5. An additional fee may be payable for downgrades where additional manual work must be performed by Starblazer Media to process the downgrade request. Any such additional fees shall be invoiced prior to commencing the activity. Should the Customer not wish to accept these fees then the upgrade request will be cancelled and any fees for activities not completed shall be refunded.

OTHER TERMS RELATING TO FEES

1. The following items are not eligible for refunds:
 - 1.1. Domain Name Registrations
 - 1.2. SSL Certificates
2. Refunds will not be provided in the event that Starblazer Media determines that the Customer has breached the Starblazer Media Acceptable Use Policy or the Starblazer Media Terms of Service.
3. Any fees paid for the setup or establishment of any Services will be automatically deemed as non-refundable.
4. All prices published on the Starblazer Media Website (www.starblazer-media.com.au) are inclusive of any government taxes and charges.
5. The provisioning of any Service(s) by Starblazer Media depends on the Customer having paid any and all outstanding fees in full whether those fees relate to the new Service or not.
6. Any account that has not been paid within seven (7) days of the due date will be Suspended immediately. A reconnection fee of \$20 in addition to any outstanding fees may apply to have the service restored.
7. Any accounts which has not paid in full within thirty (30) days of the due date will result in all Services being Terminated immediately.

NON-COMPLIANCE AND REMEDY

1. Any Service(s) that are found to be in breach of the Starblazer Media Terms of Service or the Starblazer Media Acceptable Use Policy may be subject to the following actions at the discretion of Starblazer Media:
 - 1.1. An email will be sent to the Customer instructing that they must make changes to their Service(s) within two (2) days in order to comply with this policy. The Customer must acknowledge this email and advise Starblazer Media what actions have been taken to remedy the breach. Failure to comply may result in the Service(s) being suspended without additional warning.
 - 1.2. The Customer's Service(s) may be immediately suspended followed by an email requesting changes to be made in order to comply with this policy.
 - 1.3. Should the breach of the Starblazer Media Terms of Service or the Starblazer Media Acceptable Use Policy be deemed significant enough then Starblazer Media may elect to immediately Terminate the Customer's Service(s).
2. Starblazer Media may also elect to suspend or terminate the Customer's Service(s) if:
 - 2.1. The Customer has become insolvent or bankrupt;
 - 2.2. The Customer has outstanding fees that are more than seven (7) or thirty (30) days respectively, past the due date;

2.3. Starblazer Media is no longer able to operate as a reseller of services for Synergy Wholesale.

3. Starblazer Media may decide at its sole discretion to advise a Customer that their service will be terminated without specific cause or reason by giving thirty (30) days written notice. In this circumstance, Starblazer Media will refund any pre-paid fees for Services on the account.
4. If a Customer's account is closed for any reason, the Customer must pay all outstanding charges for Services consumed up to the account closure.
5. Starblazer Media is under no obligation to provide the Customer with a copy of the data the Customer has stored on within Services provided by Starblazer Media if Starblazer Media has suspended or terminated access to the service for any breach of terms 1.1 through to 1.3 above. In this circumstance, a copy of the data may be provided to the Customer for an additional fee.

SUSPENSION OF SERVICES

Should Starblazer Media choose to suspend Services, then:

1. Starblazer Media will access the Customer's Web Hosting admin console and disable any hosted Websites.
2. Starblazer Media will access the Customer's Web Hosting admin console and disable any Email services.
3. Starblazer Media will access the Customer's Web Hosting admin console and revoke the Customer's access to logon to the admin console.
4. Should Starblazer Media at this point in time find any content within the Customer's Web Hosting Service that contravenes the Starblazer Media Acceptable Use Policy then Starblazer Media may at its discretion immediately delete the unacceptable content. This may become grounds for immediate Termination of Services.
5. Should Starblazer Media at this point in time find any content within the Customer's Web Hosting Service that contravenes Australian Law then Starblazer Media shall immediately inform the appropriate authorities.
6. Starblazer Media will notify the Customer via their Primary Contact Email to inform them of the Suspension, reason for the Suspension, what remedial actions are required of the Customer to resume Service(s) and advise of any additional Starblazer Media Policy breaches have been uncovered whilst processing the Suspension.
7. In addition, the Customer may be notified that there will be a \$30 fee required to re-activate their Service(s).
8. The Service(s) will only be unsuspended once the Customer has acknowledged the breach and agreed in writing to remedy the breach and any specified re-activation fee has been paid in full.
9. Failure to remedy any breaches as agreed within two (2) days will result in the Service(s) being suspended again or terminated.

TERMINATION OF SERVICES

Should Starblazer Media or its wholesale hosting provider, Synergy Wholesale choose to terminate Services, then they shall:

1. Immediately suspend the Service(s)
2. Send an email advising that the Service(s) must be moved to another provider immediately.

3. Starblazer Media or its wholesale hosting provider, Synergy Wholesale, may supply the Customer with a backup archive of their files if available.
4. Termination of the service will occur within seven (7) days.
5. In addition, Starblazer Media may:
 - 5.1. Access the Customer's Web Hosting admin console may take a Backup of some or all of the Customer's Service to retain as evidence of any breach of Starblazer Media policies.
 - 5.2. Should Starblazer Media at this point in time find any content within the Customer's Web Hosting Service that contravenes Australian Law then Starblazer Media shall immediately inform the appropriate authorities.
 - 5.3. Immediately revoke all Service(s) being provided through Starblazer Media.
 - 5.4. Notify the Customer via their Primary Contact Email to inform them of the Termination, reason for the Termination, what outstanding fees are still owing to Starblazer Media and advise of any additional Starblazer Media Policy breaches have been uncovered whilst processing the Termination.

CANCELLATION OF SERVICES BY THE CUSTOMER

1. The Customer can request cancellation of any Service with us for any reason by sending an email to admin@starblazer-media.com.au from the Customer's Primary Contact Email address.
2. Any Services that have been paid in advance of the current billing month will be refunded, with the exception of any Services that are not eligible for a refund such as Domain Name Registration Services & SSL certificate Services.
3. The Customer agrees to pay any and all outstanding fees upon cancellation of their Services.
4. Cancellation requests must be received by Starblazer Media seven (7) Business Days before the Service renewal date. If cancellation is not received before this time and Starblazer Media is unable to prevent the Service from being renewed by its Web Hosting provider, Synergy Wholesale, Service renewal costs generated for the next period of time will remain outstanding.

DATA BACKUP & RESTORATION

1. The Customer must always maintain a recent copy of all of their data at all times.
2. Starblazer Media will not be liable for the loss of any of the Customer's data that may have been stored at any point in time on one of the Services provided by Starblazer Media.
3. Should the Customer require Starblazer Media to seek a data restoration from a backup of data that may or may not be held by its Web Hosting Provider, Synergy Wholesale, a restoration fee of \$50 per Service will be payable, prior to restoration.

BRAND & IDENTITY

1. The Customer agrees not to use the Starblazer Media logo, name, URLs or information without the consent of Starblazer Media.
2. The consent of Starblazer Media can be provided in the following ways:
 - 2.1. Express written consent from the Starblazer Media business owner to the Customer.

- 2.2. Through design Services delivered by Starblazer Media to the Customer that incorporate a link, name, logo or other reference to Starblazer Media.
3. Starblazer Media agrees not to use a Customer name, logos, URLs or information without prior written consent of the Customer.

GOVERNING LAW

1. The Customer agrees to abide by all local, state and federal laws pursuant to the Services delivered by Starblazer Media.
2. The Customer agrees that these terms and conditions are governed by the laws of South Australia, Australia, and agrees to the exclusive jurisdiction on of the Courts of that state.

ALTERATIONS TO THIS AGREEMENT

1. This Terms of Service agreement may be updated by Starblazer Media at any time and without notice. The latest version of all Starblazer Media Terms, Policies & Agreements, including this document, shall always be available for download from the Starblazer Media Website (<https://www.starblazer-media.com.au/policies>).
2. Any updates or changes to this agreement become effective for all Customers upon publication of this document to the Starblazer Media website and the Customer's continued use of Starblazer Media Service(s) will constitute acceptance of updated or amended terms.
3. Under normal circumstances, Starblazer Media will allow fourteen (14) days' for all Customers to comply with the changes before they are enforced. In exceptional circumstances, Starblazer Media may be required to update the Terms of Service and enforce the amendments immediately. If this is the case, the Customer will be advised by email and the circumstances will be explained.
4. Should any changes to this agreement or any other policy document occur, Starblazer Media will advise its Customers by their Primary Contact Email addresses of the terms of service or policy document that has been updated. The Customer agrees that their acceptance of any updated or changed policy document is not dependent upon receipt of this Email.
5. Should the Customer not wish to accept the amended terms, they should request cancellation of all Starblazer Media Service(s) by emailing admin@starblazer-media.com.au.

ENTIRE AGREEMENT

These terms and conditions constitute the entire agreement between Starblazer Media and the Customer, and it supersedes all prior oral or written agreements, understandings and representations.

GLOSSARY

Term	Definition
AUDA	The .au Domain Administration Ltd.
Customer or Customers	Definition provided in the Definition section of the Executive Summary
Domain Name	A unique name used to identify a Website on the Internet. Corresponds to one or more IP Addresses. Top Level Domain names are registered in the Domain Name Service (DNS).
Domain Name Registration	The process of obtaining a Domain Name. Registration of a Domain Name allows an individual or organization to use the Domain Name for a set period of time, provided certain conditions are met and appropriate policies are adhered to.
Downgraded Service	A similar Service for which there is a lower monthly fee than the current Service.
Email	A system for sending and receiving messages electronically over the Internet and referenced by an SMTP address.
ICANN	The Internet Corporation for Assigned Names and Numbers.
Internet	The singular global network running on the TCP/IP protocol that is publicly accessible and provides end user access to services such as Websites and Email.
Service, Service(s) or Services	Definition provided in the Definition section of the Executive Summary
Site or Sites	See Website.
SMTP	Simple Mail Transfer Protocol.
Starblazer Media	Definition provided in the Definition section of the Executive Summary
Upgraded Service	A similar Service for which there is a higher monthly fee than the current Service.
Warez	Software that has been illegally copied and made available.
Web Hosting	A service whereby server space is provided and maybe linked to a Domain Name to enable a Website to be made a available on the Internet.
Website	A location connected to the Internet or World Wide Web that maintains one or more web or hypertext pages and related content.



Designing for you as if it were for me

www.starblazer-media.com.au

At Starblazer Media we take pride and delight in producing designs for others as if we were designing for ourselves. The end result is all important to us and we strive to ensure that your quality and professionalism is communicated through the designs that we produce for you. We believe that your customers will judge your business in every aspect that they interact with you and that includes electronic and printed communications.

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